

AUG 21 2006

PTO/SB/64 (07-06)

Approved for use through 09/30/2006 OMB 0651-0031

US Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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PETITION FOR REVIVAL OF AN APPLICATION FOR PATENT ABANDONED UNINTENTIONALLY UNDER 37 CFR 1.377(b)		Docket Number (Optional) 60021-378601
First named inventor: Robert E. Wollan Art Unit: 3623 Application No.: 10/811,439 Examiner: Unassigned Filed: March 26, 2004 Title: ENHANCING INSIGHT-DRIVEN CUSTOMER INTERACTIONS Attention: Office of Petitions Mail Stop Petition Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 FAX: (703) 872-8300		
<p>NOTE: If information or assistance is needed in completing this form, please contact Petitions Information at (571)272-3282.</p> <p>The above-identified application became abandoned for failure to file a timely and proper reply to a notice or action by the United States Patent and Trademark Office. The date of abandonment is the day after the expiration date of the period set for reply in the Office notice or action plus any extensions of time actually obtained.</p> <p style="text-align: center;">APPLICANT HEREBY PETITIONS FOR REVIVAL OF THIS APPLICATION</p> <p>NOTE: A grantable petition requires the following items:</p> <ul style="list-style-type: none"> (1) Petition fee; (2) Reply and/or issue fee; (3) Terminal disclaimer with disclaimer fee – required for all utility and plant applications filed before June 8, 1995; and for all design applications, and (4) Statement that the entire delay was unintentional. 		
<p>1. Petition fee</p> <p><input type="checkbox"/> Small entity fee \$750.00. (37 CFR 1.17(m)). Applicant claims small entity status. See 37 CFR 1.27.</p> <p><input checked="" type="checkbox"/> Other than small entity fee \$1,500.00. (37 CFR 1.17(m)).</p>		
<p>2. Reply and/or Fee</p> <p>A. The reply and/or fee to the above-noted Office Action in the form of Rescission of Previous Nonpublication Request (identify type of reply):</p> <p><input type="checkbox"/> has been filed previously on _____</p> <p><input checked="" type="checkbox"/> is enclosed herewith.</p> <p>B. The issue fee of \$_____</p> <p><input type="checkbox"/> has been filed previously on _____</p> <p><input type="checkbox"/> is enclosed herewith.</p>		

08/22/2006 MBINAS 00000046 501901 10811439
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[Page 1 of 2]

This collection of information is required by 37 CFR 1.378(c). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the complete application form to the USPTO. Time will vary depending on the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden should be sent to the Chief Information Officers, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Petition, Commissioner for Patents, Alexandria, VA 22313-1450.

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3. Terminal disclaimer with disclaimer fee

- ☒ Since this utility/plant application was filed on or after June 8, 1995, no terminal disclaimer is required
- ☐ A terminal disclaimer (and disclaimer fee (37 CFR 1.20(d)) of \$_____ for a small entity or \$_____ for other than a small entity) disclaiming the required period of time is enclosed herewith (see PTO/SB/63).

4. STATEMENT: The entire delay in filing the required reply from the due date for the required reply until the filing of grantable petition under 37 CFR 1.137(b) was unintentional. [NOTE: The United States Patent and Trademark Office may require additional information if there is a question as to whether either the abandonment or the delay in filing a petition under 37 CFR 1.137(b) was unintentional (MPEP 711.03(c) subsections (III)(C) and (D))].

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038

OPPENHEIMER WOLFF & DONNELLY LLP

8-21-06
Date

Signature

612.607.7340
Telephone Number

Rudolph F. Hofmann; Reg. No. 38,187
Typed or printed name(s); Registration No. (is applicable)

45 South Seventh Street, Suite 3300
Minneapolis, MN 55402-1609

ENCLOSURES

- ☐ Fee payment
- ☐ Reply
- ☐ Terminal Disclaimer
- ☐ Additional sheets containing statements establishing unintentional delay
- ☐ Other _____

CERTIFICATE OF MAILING OR TRANSMISSION (37 CFR 1.8(a))

I hereby certify that this correspondence is being:

- ☐ deposited with the United States Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the Mail Stop Petition, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.
- ☒ transmitted by facsimile on the date shown below to the United States Patent and Trademark Office at (571) 273-8300.

8-21-06
Date

Janet Byrne

Type or printed name of person signing Certificate

[Page 2 of 2]

OPPENHEIMER

OPPENHEIMER WOLFF & DONNELLY LLP

Plaza VII, Suite 3300
45 South Seventh Street
Minneapolis, MN 55402-1609
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FAX COVER LETTER

August 21, 2006

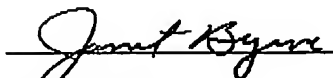
TO: Mail Stop Petition
COMPANY: Commissioner for Patents
PHONE:
FAX: 571.273.8300

FROM: Rudolph P. Hofmann
DIRECT DIAL: (612) 607-7340
EMAIL: RHofmann@oppenheimer.com
RE: U.S. Patent Application No. 10/811,439
Attorney Docket No.: 60021-378601

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the following documents are being facsimile transmitted on the date shown below, to Mail Stop Petition, Commissioner for Patents.

1. Transmittal Form
2. Fee Transmittal
3. Petition for Revival of an Application for Patent Abandoned Unintentionally
4. Rescission of Previous Nonpublication Request



Janet Byrne

8-21-06

Date

This facsimile contains confidential information intended only for the use of the addressee(s) named above and may contain information that is legally privileged. If you are not the addressee, or the person responsible for delivering it to the addressee, you are hereby notified that reading, disseminating, distributing or copying this facsimile is strictly prohibited. If you have received this facsimile by mistake, please immediately notify us by telephone and return the original message to us at the address above via the Postal Service (we will reimburse postage). Thank you.

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You should receive 5 page(s) excluding this page.
If the transmission is incomplete, please call 612.607.7276 as soon as possible.

AUG 21 2006

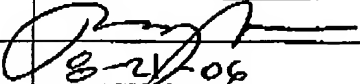
PTO/SB/21 (07-08)


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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>	Application Number	10/811,439
	Filing date	March 26, 2004
	First Named Inventor	Robert E. Wollan
	Art Unit	3623
	Examiner Name	Unassigned
Total Number of Pages in This Submission	5	Attorney Docket Number
		60021-378601

ENCLOSURES (Check all that apply)		
<input checked="" type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input checked="" type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to a Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) please identify below: Rescission of Previous Nonpublication Request
Remarks:		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED	
Name (Print/Type)	Rudolph P. Hofmann
Signature	
Date	8-21-06

CERTIFICATE OF TRANSMISSION/MAILING	
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313 on this date: 8-21-06	
Typed or printed	Janet Byrne
Signature	
Date:	8-21-06


This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

AUG 21 2006

FEE TRANSMITTAL		<i>Complete If Known</i>	
for FY 2006		Application Number	10/811,439
		Filing Date	March 26, 2004
		First Named Inventor	Robert E. Wollan
		Examiner Name	Unassigned
		Group Art Unit	3623
Patent fees are subject to annual revision. <input type="checkbox"/> Applicant Claims Small Entity		Attorney Docket No.:	60021-378601
TOTAL AMOUNT OF PAYMENT		\$1,500.00	

METHOD OF PAYMENT				FEE CALCULATION (continued)			
1. <input checked="" type="checkbox"/> Authorized to charge indicated fees or credit				4. ADDITIONAL FEES			
Deposit Acct No.	50-1901			Large Entity Fee Code	Large Entity Fee (\$)	Small Entity Fee Code	Small Entity Fee (\$)
Name:	Oppenheimer Wolff & Donnelly LLP			Fee Description	Fee Paid		
X Charge Any Add'l Fee Required Under 37 CFR 1.16 and 1.17				1051	130	2051	65
2. <input type="checkbox"/> Payment Enclosed: Check <input type="checkbox"/> Credit <input type="checkbox"/>				1052	50	2052	25
FEE CALCULATION				1053	130	1053	130
1. BASIC FILING FEE				1812	2,620	1812	2,520
Large Entity Fee	Small Entity Fee	Fee description	Fee Paid	1804	920*	1804	920*
1000*	500*	Utility filing fee		1805	1,840*	1805	1,840*
430*	215*	Design filing fee		1251	120	2251	60
660*	330*	Plant filing fee		1252	450	2252	225
1400*	700*	Reissue filing fee		1253	1020	2253	510
200	100	Provisional filing fee		1254	1,590	2254	795
SUBTOTAL (1)			\$0.00	1255	2,160	2255	1,080
2. EXTRA CLAIM FEES				1401	500	2401	250
Extra Claims		Fee	Fee Paid	1402	500	2402	250
Claims - 20 =	50/25			1403	1,000	2403	500
Ind. - 3 =	200/100			1431	1,510	1431	1,510
Claims Multiple Dependent	380/180			1452	500	2452	250
Large Entity Fee	Small Entity Fee	Fee Description	Fee Paid	1453	1,500	2453	750
50	25	Claims in excess of 20		1501	1,400	2501	700
200	100	Independent claims in excess of 3		1502	800	2502	400
360	180	Multiple dependent claim		1503	1,100	2503	550
200	100	** Reissue independent claims over original patent		1460	130	1460	130
50	25	** Reissue claims in excess of 20 and over original patent		1807	130	1807	130
SUBTOTAL (2)			\$0.00	1806	180	1806	180
3. Application Size Fee (Utility)				8021	40	8021	40
If the specification and drawings exceed 100 sheets of paper, the application fee due is \$250 (\$125 for small entity) for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s)				1809	790	2809	395
SUBTOTAL (3)			\$0.00	1810	790	2810	395
				1801	790	2801	395
				1802	900	1802	900
				Other fee (specify)			
				SUBTOTAL (4)			\$1,500.00

SUBMITTED BY		<i>Complete (if applicable)</i>	
Name	Rudolph P. Hofmann	Registration No.:	38,187
Signature		Telephone:	612-607-7340
		Date:	8-21-06

*Includes: Filing fee + Examination fee + Search fee